

PLATEAU
OUTREACH
MINISTRIES



Compassionately Serving Our Community



2019 IMPACT REPORT

Vision

A plateau where every family, every person, thrives in a community of love and support

Mission

To provide Christ-centered social services to the community on behalf of the churches of the Plateau Ministerial Association.

Values

Plateau Outreach Ministries joyfully serves as Christ's hands. We:

- Value the dignity of all people
- Respond compassionately to spiritual, physical, and emotional needs
- Promote church community involvement and support
- Help those in need regardless of faith, age, gender, gender identity, LGBTQIA+, ethnicity, or national origin.

"You have all been so kind and gracious. Every time I come, you never judge me, no matter what I need." ~ POM Client

Who We Are

Serving Enumclaw, Buckley, Black Diamond, Ravensdale, Greenwater, Burnett, Wilkeson, Carbonado and South Prairie.



Comprehensive Basic Needs Assistance

POM is a single source for those who seek to move out of crisis, providing essentials such as food, clothing and vouchers for utilities, rent and prescriptions as well as individual case management to best address each person's unique needs.

“I was really down. POM gave me hope that things would turn around.” ~ POM Client

Plateau Outreach Ministries is a non-profit organization that was formed in 1998 to assist neighbors in crisis. It began with one, initial gift from the Estate of Catherine A. Kohl, who asked that the elderly in the community be taken care of. Today the services provided by POM extend beyond senior citizens to children, individuals and families--all of our neighbors in need of assistance.

Churches of the Plateau Ministerial Association have joined with members of Enumclaw plateau communities to help those in crisis, translating Christ's call to “Love Thy Neighbor,” into action. POM focuses on basic needs: food, clothing, housing, emergency financial assistance and extended case management, including counseling referrals, for issues causing crises.

Food Bank

The Food Bank is open Wednesday mornings.
Emergency bags of food are available during office/store hours.



159,684

Pounds of Food

Value: \$264,645



1,120

Individuals Served

24% Seniors ~ 30% Children



491

Families Served

Visiting the Food Bank 3,616 times



\$10,218

In-Kind Items

Toilet Paper, Diapers, Soap, Walkers, Canes, etc.

Supported by:

YOU! The
Community

New Hope
Garden

Northwest
Harvest

Orowheat
Bakery

Pizza Hut

Samaritan Services

3

Levels of Samaritan Services

Emergency Assistance, to help relieve immediate crisis.

Extended Services, for those who require more in-depth case management.

Turning Point, for those who are ready to commit to a long-term plan to end the cycle of living in crisis.

\$150,863

Voucher Assistance

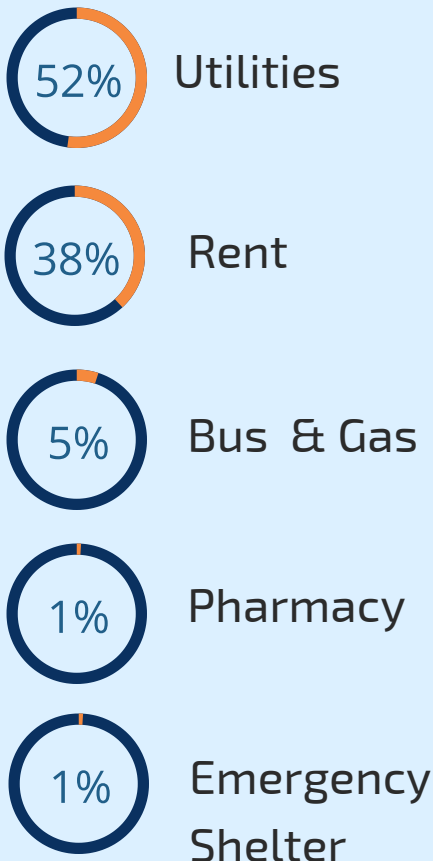
All assistance is given in voucher form, never cash.

987

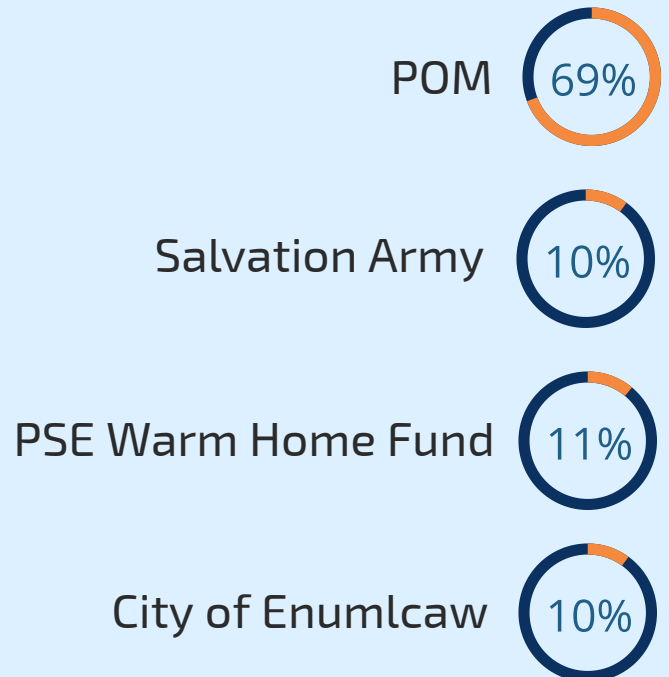
Families Served

2,079 Individuals
1,837 Case Management Meetings

Vouchers Written



Source of Voucher Funds



Additional Services

Caring for the Unsheltered



51

Hot Showers



62

Loads of Laundry

Showers and Laundry are available by appointment to our unsheltered clients through Samaritan Services



Winter Shelter

In partnership with the Plateau Ministerial Association

90

Nights

632

Bed Nights

**For the season ending
February 2019**

42 registered guests

27 Men

14 Women

0 Children

15

Churches

3,600

Volunteer Hours

**75% of bed nights are
associated with
guests from POM's
service area.**

Partners in Service

We are exceedingly grateful to our local partners with whom we share services:



10+

Partners in Service

Valley Cities Behavioral Health
Rainier Foothills Wellness Foundation
Local Senior Centers
Enumclaw Lions Club
VFW 1949
Nexus Youth & Families

Our rural communities are miles away from the urban centers where public services are clustered. It isn't practical nor affordable for our clients to travel to these services so we bring them here, to our own community.

DSHS Mobile Community Services Office

Free Legal Clinic

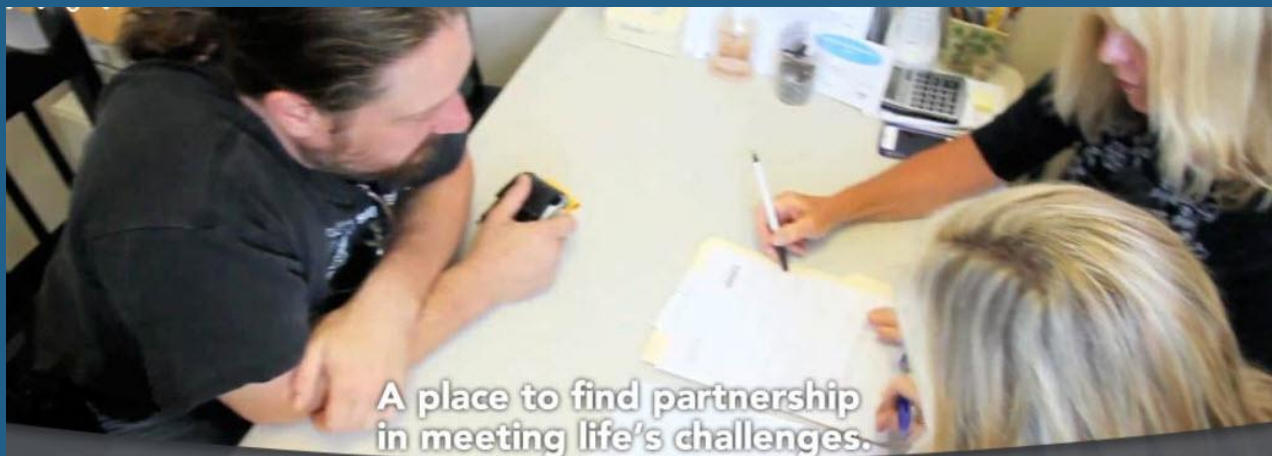
King County Coordinated Entry for Homeless

King County Public Health (Food cards & Health Insurance)

Low Income Home Energy Assistance Program (Federal program)

Salvation Army Summer Camp

Washington Connection



A place to find partnership
in meeting life's challenges.

More Pennies From Heaven

Thrift Store with a Purpose!

\$4,708

Vouchers Provided

Free products provided to clients receiving case management through Samaritan Services



50+

Store Volunteers

The thrift store is powered by an army of volunteers, who provided **5,000** hours, which keeps overhead low.

\$10,252

In-Kind Provisions

Items provided to the clothing bank, outside missions, and local partner organizations.



The income from our thrift store more than covers our 8% administrative costs, which means **100% of every dollar donated goes directly toward services!**

Donor Impact

Our donors provide the fuel to the engine that keeps us going. It is only because of your generosity that we can help people keep food on their tables, keep the roofs over their heads and keep our neighbors' children warm and their bellies full.



100%

Percent of each dollar that goes toward services



"We choose POM for our donations because it's a **powerful place of hope**. They help people who are struggling in life gain confidence. They teach them how to be part of their own solutions." ~ POM Donor

Special Thanks



King County

Veterans, Seniors & Human Services Levy

Volunteer Impact



11,000+
Volunteer Hours

100+
Volunteers

POM's volunteers give not only time, but also the incredible gift of their hearts.

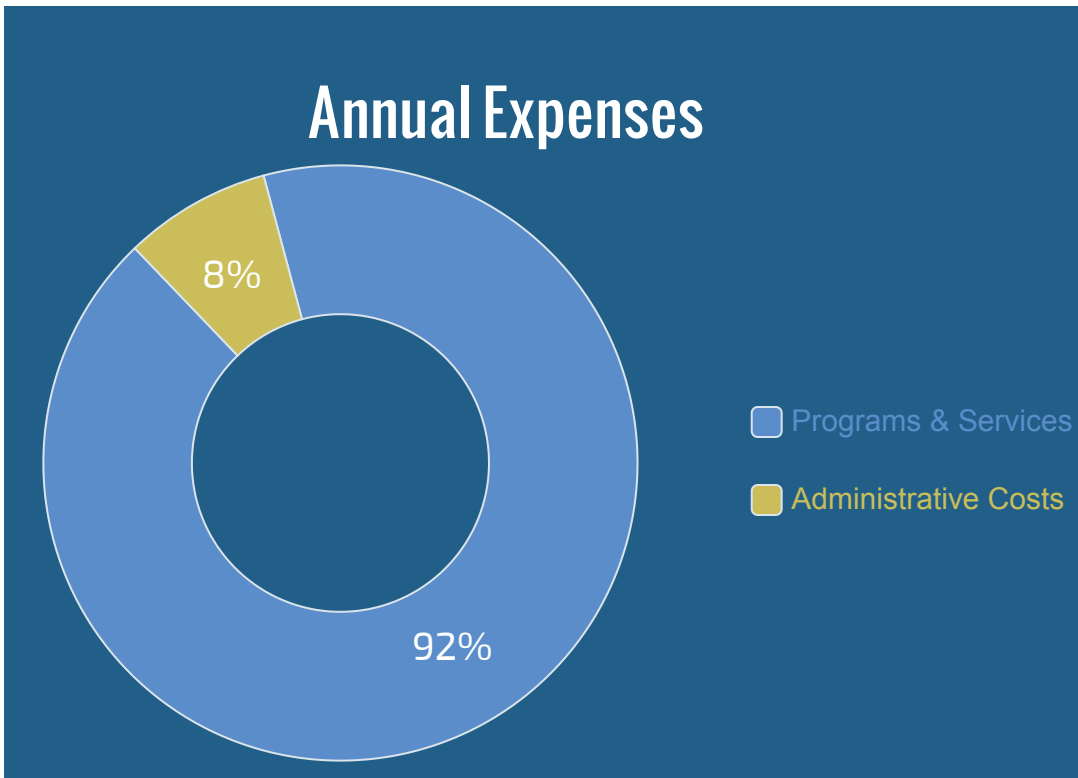
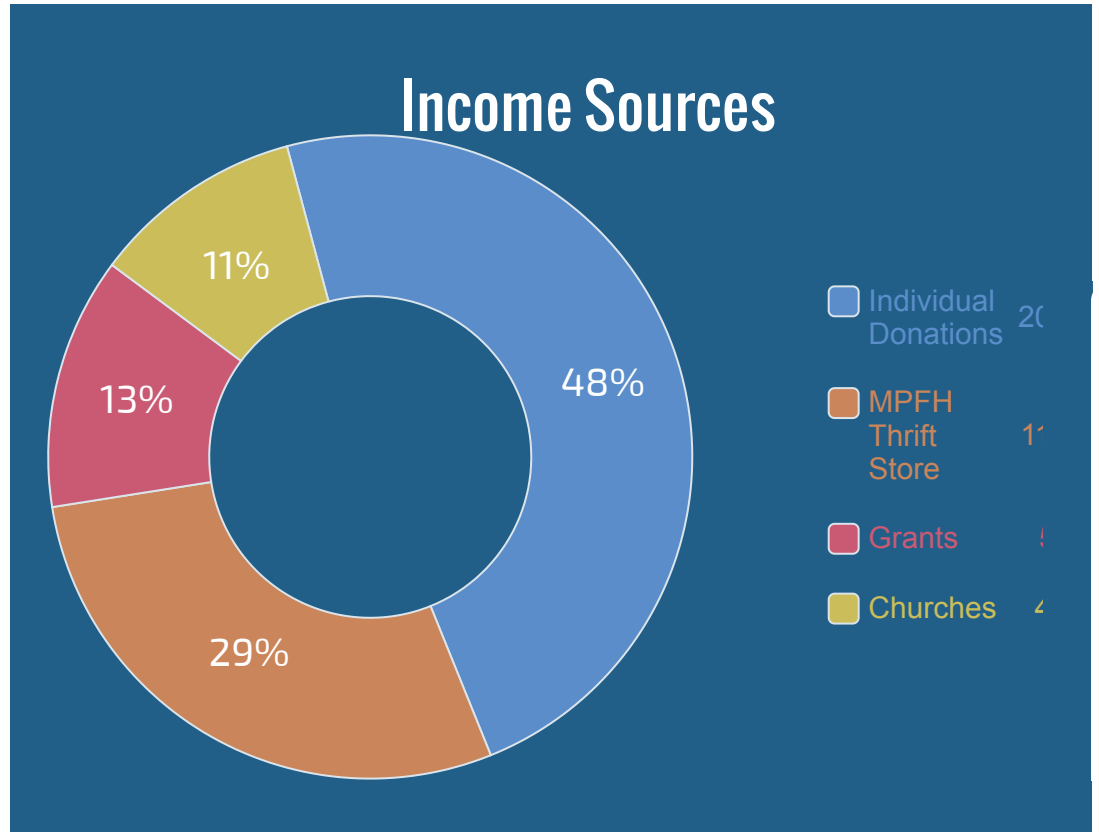


"I simply love to be at POM. It's like a family, not only with other volunteers but with our clients. There's so often hugs all around. I look forward to it each week!"

Financial Review

We are incredibly grateful to our small but mighty communities that support the work and mission of POM!

Together, we are helping our neighbors who are struggling with poverty and adversity.



In 2019 POM's administrative costs were 8% of total expenses. Our thrift store, More Pennies From Heaven more than covers those costs which means **100% of every dollar donated goes directly toward services.**

2019 Staff

Elisha Smith-Marshall - Executive Director
Elaine Olson - Director of Community Engagement (Volunteer)
Fred Pahlow - Case Manager, Samaritan Services
Lisa Napolitano - Outreach Case Manager Senior & Vets
Lynn Lueschen - Office Manager
Tanya Crochet - Manager, Thrift Store
Glenlyn Bowler - Staff, Thrift Store
Eva Means - Spanish Translator

Service Area

Enumclaw, Buckley, Black Diamond, Ravensdale, Greenwater, Burnett, Wilkeson, Carbonado and South Prairie.

Contact & Location

Located at 1806 Cole St. Enumclaw
Mailing address -
PO Box 391 Enumclaw, WA 98022
Phone 360-825-8961
website - www.plateauoutreach.org
email Director@plateauoutreach.org

Questions?

We'd love to hear from you! Contact us by phone or email

Elisha Smith-Marshall - Executive Director
360-825-8961 or Elisha@plateauoutreach.org
Elaine Olson - Director of Community Engagement
253-740-5151 (cell) or Elaine@plateauoutreach.org

2019 Board of Directors

Mike Stensen, President
Julie Junker, Vice President
Willie Thode, Secretary
Elaine Olson, Treasurer
Jan Burley
Bruce deJong
Cindy Ehlke
Cathy Dormaier
Scott Haven
Kim McKeighen
Steve Strombom
Steve Westby

Want to Learn More?



Discover POM is a casual opportunity to discover how POM carries out our mission to compassionately serve the community, giving help and hope to our neighbors in need.

This is an informational event only. You will NOT be asked for a donation.

Discover POM is held on the last Tuesday of each month from 6:30 to 7:30 p.m.

Register at
www.plateauoutreach.org/discover-pom
or call 360-825-8961